

Evolving with Maximo Enterprise Asset Management – Discover IBM's new Maximo EAM Offerings and Roadmap

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Kim Woodbury – IBM Offering Manager
Lisa Stuckless – IBM Offering Manager



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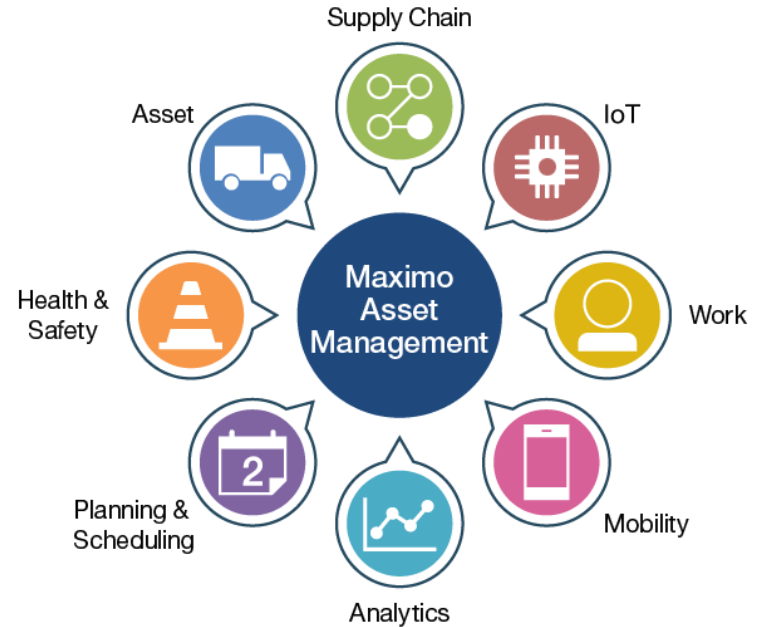
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What you'll take away from this session...

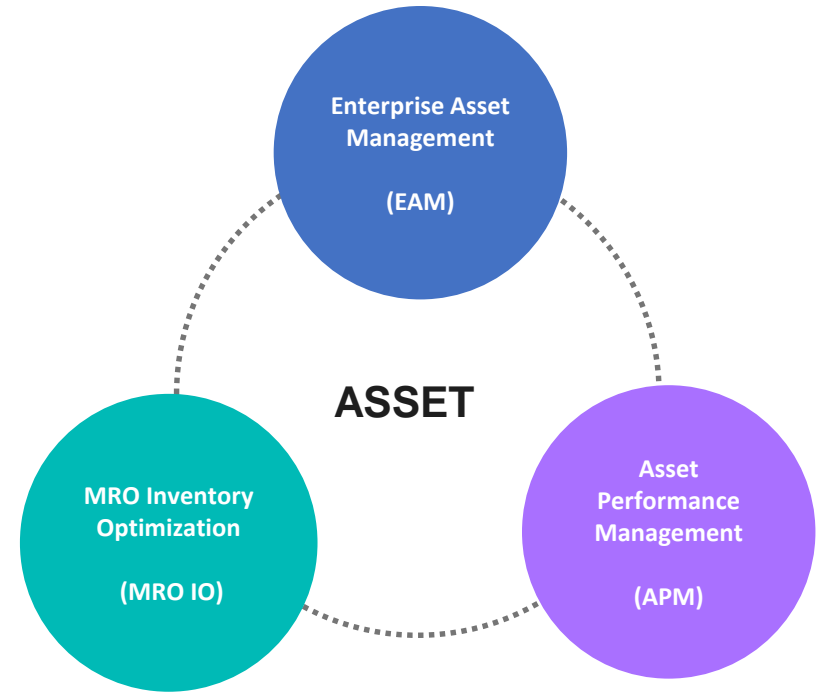
- ❖ Learn about Expanding the Maximo Portfolio
- ❖ IBM's Maximo Investment Strategy
- ❖ Advancing with Innovation
- ❖ Product Roadmap



We are helping customers improve operational effectiveness and efficiency

IBM has identified three major disciplines that help industrial companies respond to the global productivity crisis with improved efficiency, reduced risks, and lower costs:

- **EAM** to capture asset data and manage execution of work
- **APM** to optimize performance through prediction and prescriptive actions
- **MRO IO** to improve uptime and cost with better inventory control



Our expanded portfolio of industry-leading Maximo solutions

IBM Maximo Solutions	<div>Enterprise Asset Management</div> <div>Keep critical assets operating at maximum efficiency.</div>	<div>Asset Performance Management</div> <div>Improve equipment performance with analytics and AI.</div>	<div>MRO Inventory Optimization</div> <div>Reduce costs and minimize asset downtime.</div>
Core Components	<div><div>– Core Enterprise Asset Management (EAM)</div><div>– EAM Industry Solutions</div><div>– EAM Scheduler</div><div>– EAM Spatial</div><div>– EAM Linear</div><div>– EAM ERP Adapters</div><div>– EAM Health, Safety, Environment (HSE)</div><div>– Maximo Worker Insights</div><div>– EAM Anywhere</div><div>– Workforce Assistant (EMA)</div></div>	<div><div>– APM Health</div><div>– APM Predict</div><div>– APM for Energy & Utilities</div></div>	<div><div>– Spare Parts Inventory Optimization</div></div>
Foundations	<div><div>Watson IoT Platform</div><div>Connect, Collect, Analyze, Optimize, Govern and Deliver</div><div>Tailored insights from AI and analytics models and algorithms (Visual & Acoustic)</div></div>		
	<div><div>IBM Services</div><div>Industry, domain and IoT expertise</div><div>Industry solutions with pre-integrated AI / Machine Learning capabilities</div></div>		

IBM Maximo MRO Inventory Optimization

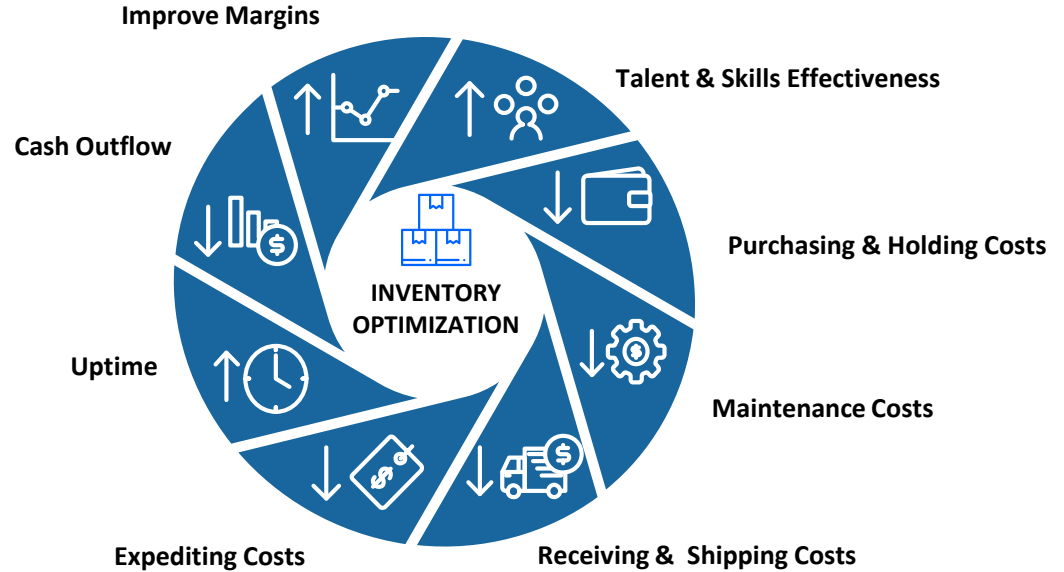


Addressing key
operational challenges



Delivering rapid payback to
fund broader
transformational
operations initiatives

*Typical implementation is 3-5 months
Payback period typically <1 year*



Up to 50% reduction in
unplanned asset downtime



20-40% reduction
in inventory costs



15-35% savings
in maintenance budgets



10-25% increase
in service levels



Maximo Enterprise Asset Management Portfolio

Core Solution

Maximo Asset
Management

SaaS Solutions

Maximo EAM
SaaS Flex

Maximo EAM SaaS
(multi-tenant)

Industry Solutions

Maximo for
Transportation

Maximo for
Nuclear
Cal

Maximo for
Life Sciences
Cal

Maximo for
Utilities
Spatial

Maximo for
Oil & Gas
HS&E

Maximo for
Aviation

Maximo for Civil
Infrastructure

Add-on Solutions

Maximo
Scheduler

Maximo
Service Provider

Maximo Asset
Configuration
Manager

Maximo
Spatial

Maximo
Anywhere

Maximo
Workforce Assistant
EMA

Maximo
Augmented
Collaboration

Maximo
Scheduler Plus

Maximo
Calibration

Maximo
Health, Safety &
Environment

Maximo
Linear

Maximo
Archiving

Maximo
ERP Adapters

Maximo APM
Health

Integrations

IBM
Watson IoT
Platform

IBM
Weather

IBM
Cognos
Analytics

IBM
Worker
Insights

IBM
Control Desk

Maximo APM
Predict

Maximo APM
for E&U

Introducing IBM Maximo for Civil Infrastructure

Extend the life of highways, bridges and utilities with digital monitoring for early warning signs

Infrastructure Operations & Optimization

- Situational awareness
- Geospatial infrastructure optimization and management
- Maintenance planning and management dashboard
- Logical Asset relationship and cascading impact

Key Ecosystem Partnerships

- IBM Research focused on Civil Engineering Assistant creation of analytical models with SMEs from Sacertis
- Sacertis focus on proprietary algorithms for optimizing the position, number and type of sensors required to verify structure integrity
- IBM GBS Denmark engagements implementing asset hierarchy for Sund & Bælt



IBM Maximo: Investments and Innovation



1. Maximo EAM modernization

Persona Based Experience
Responsive Work Centers
Configurable



2. Mobility

Anywhere
Augmented Collaboration
Equipment Maintenance Assistant
Watson Assistant



3. Asset Performance Management

Health
Predict
Energy & Utilities

Maximo EAM Releases

7.6.1 – July, 2018
7.6.1.1 – May, 2019

New Work Centers and enhancements to existing ones.

Supervisor

Technician

Inventory Management

Inspections

Service Requests

Administration

Asset Manager

Business Analyst

Maps



Improving the user experience

Modernized User Interface

Advanced mapping capabilities

Ease of build and deployment features – installation videos

Free 3-day online training course



Strengthen work management with mobility

Artificial Intelligence with Equipment Maintenance Assistance.

Hands- free with Watson conversation.

Worker Safety

Token Licensing



Innovation and technology advancements

Updates to meet industry and regulatory requirements.

- Aviation
- Asset Configuration Manager
- Service Provider
- Transportation
- Scheduler
- Spatial / Linear



Continued focus on Industry Solutions

Scheduler Optimization models for capacity planning, resource assignment and dispatching

Business Intelligence using Cognos 11

Business Analyst dashboard and KPIs



Analytic insight for improved decision making

Technical investment to reduce total cost of ownership

Continuing to improve and expand the **foundation** of Maximo.

Providing tools that address **serviceability**, **integration** and **security** requirements.

Meeting the needs of the modern Maximo customer.

Install/Deployment



Expose object structures through Swagger to enable live testing and documentation. Wizard based initial configuration for cloud deployments. Token based licensing model. Containerization Support.

Serviceability Interface



Monitor Application Health with access to real-time system information to quickly troubleshoot Maximo. Continue to add metric points.

API Security Improvements



API security and Keys provide more robust and enhanced capabilities. Shorten authentication integration time by using published templates. Option to manage security at business logic level in addition to UI.

Configurability

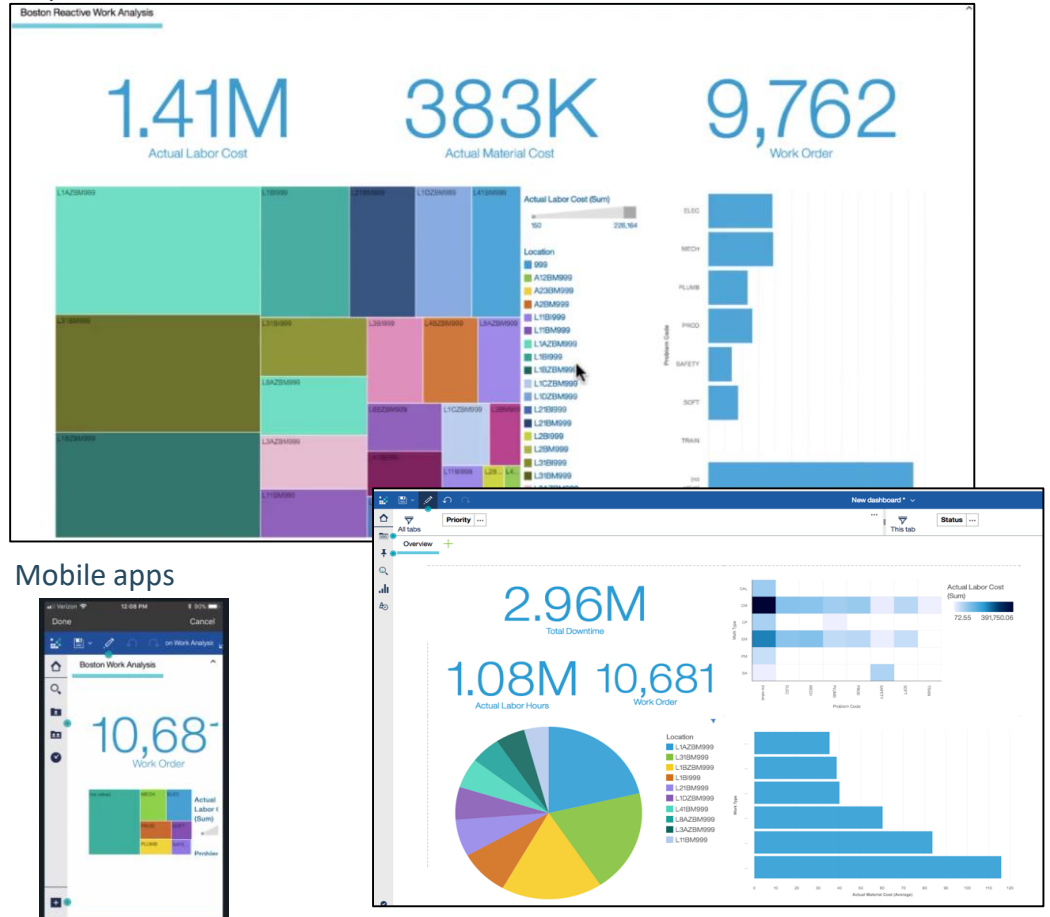


Embedded automation scripting editing tool. Additional trigger points available for scripts.

Maximo Analytics enabled by Cognos

- Extend your data analysis capabilities into the Self-Service reporting and dashboard features provided by Cognos Analytics.
- Create insightful reports and dashboards from packages you publish from Maximo or via new web based models.
- Visualize, explore and share insights on your Maximo data in Cognos governed environment.
- Offers Cognos mobile apps
- Sign up for a free trial of Cognos Analytics today <https://ibm.co/2zFQU2U>
- Demo Videos: Google Maximo 761 Cognos Analytics

Reports, Dashboards, Modules



Modernizing the Maximo User Experience with Work Centers

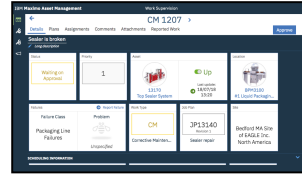
Maximo just got a whole lot simpler and more intuitive.

The new user experience is designed with specific roles in mind.

The work centers are responsive to the device you are using.

Modernized to use web component technology

Work Technician/Supervisor



Works on assignments and report actuals with minimal effort.

Inventory Management



Improve order fulfillment to minimize asset downtime.

Business Analyst



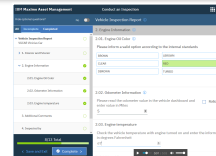
Analyze Maximo data for better decision making.

Service Requestor



Submit a problem quickly and efficiently.

Inspections



Complete inspections with hands free capabilities.

Maximo Work Center Examples

IBM Maximo Asset Management

Work Supervision

Approve Work (7)

Search

Priority

Relocate Guard Rails ... Priority (2)

CM 1000
Location: Boiler Room Reciproca...
Asset: Reciprocating Compresso...
Scheduled Start: 30/03/16 15:00

Approve

Remove old pole Priority (3)

1043
Location: Electrical Service Pole ...
Asset: Electrical Service Pole #3...
Scheduled Start: Unspecified

Approve

Transfer cables from o... Priority (3)

1042
Location: Electrical Service Pole ...
Asset: Electrical Service Pole #3...
Scheduled Start: 30/03/16 15:00

Approve

Install new pole Priority (3)

1041
Location: Electrical Service Pole ...

Assign Owner (15)

Search

Priority

HVAC overheating Priority (3)

CP 1233
Location: HVAC System- Main Of...
Asset: HVAC System- 50 Ton Co...
Scheduled Start: 30/03/16 15:00
Approved

Find Owner

Inspection Priority (4)

PM 40060
Location: Motor- 10hp/1750rpm/TEFC/254T ...
Asset: Motor- 10hp/1750rpm/TEFC/254T Fra...
Scheduled Start: 24/06/00 15:45
Approved

Find Owner

Inspect and Repair Pu... Priority (5)

CM 1013
Location: Repair Shop
Asset: Centrifugal Pump 100 GPM, 60 FT-HD
Scheduled Start: Unspecified
Approved

Find Owner

Electric Cart Tune-Up... Priority (7)

Monitor Work (8)

Search

Priority

13170 problem Priority (2)

CM 30058
Location: #1 Liquid Packagin...
Asset: Top Sealer System
Actual Start: 20/10/01 14:29
Sched...
In Prog...

Com...

Close Work (2)

Search

Priority

problem at 13120 Priority (2)

CM 30065
Location: #1 Liquid Packaging...
Asset: Bottom Sealing System
Actual Finish: 24/07/18 09:56

Quickly respond to work approval requests

IBM Maximo Asset Management

Work Supervision

CM 1207 >

Details Plans Assignments Comments Attachments Reported Work

Approve

Sealer is broken

Long description

Status

Waiting on Approval

Priority

1

Asset

13170

Top Sealer System

Location

BPM3100

#1 Liquid Packagin...

Failures

Failure Class

Packaging Line Failures

Problem

Unspecified

Work Type

CM

Corrective Mainten...

Job Plan

JP13140

Revision 1

Sealer repair

Site

Bedford MA Site of EAGLE Inc.

North America

SCHEDULING INFORMATION

Change work order information on the fly with a touch-oriented interface

Inspections – Manage Forms

IBM Maximo Asset Management Manage Inspection Forms

Inspection Form Library

Search inspection forms

+ Create Form

8 results

- Bridge Inspection Report 1011
Revision 1 - Thu Sep 28 2017
Active
- Daily Maintenance and Inspection Log for Work Equipment 1006
Revision 3 - Thu Sep 28 2017
Active
- Monthly Fire System Inspection 2 1005
Revision 2 - Thu Sep 28 2017
Active
- Portable Ladder Inspection 1001
Revision 3 - Thu Sep 28 2017
Active
- room inspection 1007
Revision 1 - Thu Nov 02 2017
Active
- Sampling Meter Inspection 1004
Revision 1 - Wed Nov 01 2017
Active

Response Fields

- Date Entry
 - Date only
 - Date/Time
 - Time only
- Asset Data
 - Meter Readings
- Media
 - File Upload
- Numeric Entry
 - Single Numeric Entry
- Selectable Responses
 - Single Choice
- Text Entry
 - Text Response

* Question Wind Shield (if applicable)

1. Single Choice

Description Select one Option

Option 1 Require Action? No

Pass

Enter Message

Option 2 Require Action? Yes

Fail

Create a Work Order for repla

Example:
Option 1
Option 2
Option 3

Cancel Done

Provides capabilities to define an electronic inspection form:

- Accommodate requirements of traditional paper based inspections.
- Group questions, mark required.
- Attach documents, free form text, meter readings.
- Conditional Questions
- Colors and Icons to indicate response
- Revision control.
- Audio guided inspections and follow up actions.
- Used for Job Plans and Routes.
- PM can be set up for recurrent inspection on assets and locations.

Inspections – Conduct an Inspection

IBM Maximo Asset Management

Conduct an Inspection

Hide optional questions? No ☐ Vehicle Inspection Report ⓘ

All Incomplete Completed

Vehicle Inspection Report
VGCAR Vinicius Car

1. Interior and Exterior

2. Engine Information

2.01. Engine Oil Color ⓘ

Please inform a valid option according to the internal standards

BROWN LBROWN
CLEAR RED
DBROWN TURBID

2.02. Odometer Information ⓘ

Please read the odometer value in the vehicle dashboard and enter value in Miles ☐ Rollover

5

2.03. Engine temperature ⓘ

Check the vehicle temperature with engine turned on and enter the information in degrees Fahrenheit

67

8/13 Total

< Save and Exit Complete >

Leverages Watson services to conduct a hands free inspection by just using voice responses.

- Report results in a connected mobile device.
- Inspection statuses are managed automatically and differentiate pending, in progress and completed results.
- Easy and intuitive navigation to report and visualize single or multiple inspection results.
- Search and evaluate individual completed inspection results.
- Associate results to Assets and Locations, WOs and tasks.
- Historical Inspection results are presented in both Assets and Location applications.

1. Easier set-up

- Add storerooms
- Set up item master
- Define units of measure
- Bins, lots, and rotating items
- Create initial balances

2. Faster transactions

- Update balances
- Issues and transfers
- Fulfill reservations
- Return issued items
- Physical counts

New Work Center - Manage Inventory supports Supply Chain processes

Create Items and
drill into Item
Details

Add or edit units of
measure in-context

IBM Maximo Asset Management Manage Inventory

All Items

Items: 84 Item set 1

Item ID	Item Description	Commodity Group	Rotating?	Status
10112	Fire Extinguisher Fluid- Ansulex	SAFETY	<input type="checkbox"/>	Active
111-3718	ENGINE FUEL INJECTOR NOZZLE	FUEL	<input type="checkbox"/>	Active
111-5797	SEAL KIT - M50A MOTOR			
11241	Contactora, Renewal Kit			
11406	AC Spark Plug			
11453	Seal, Mechanical, Self Aligning- 1 In ID			
117021	Bearing, Roller, SKF- 1 In ID			
117041	Connecting Link - Repair			
117084	Shaft- 1 Inch Dia			
11R22-5-D	11R22-5 Drive Tire			
11R22-5G3-20	11R22-5 Goodyear G362			

IBM Maximo Asset Management Manage Inventory

← Back

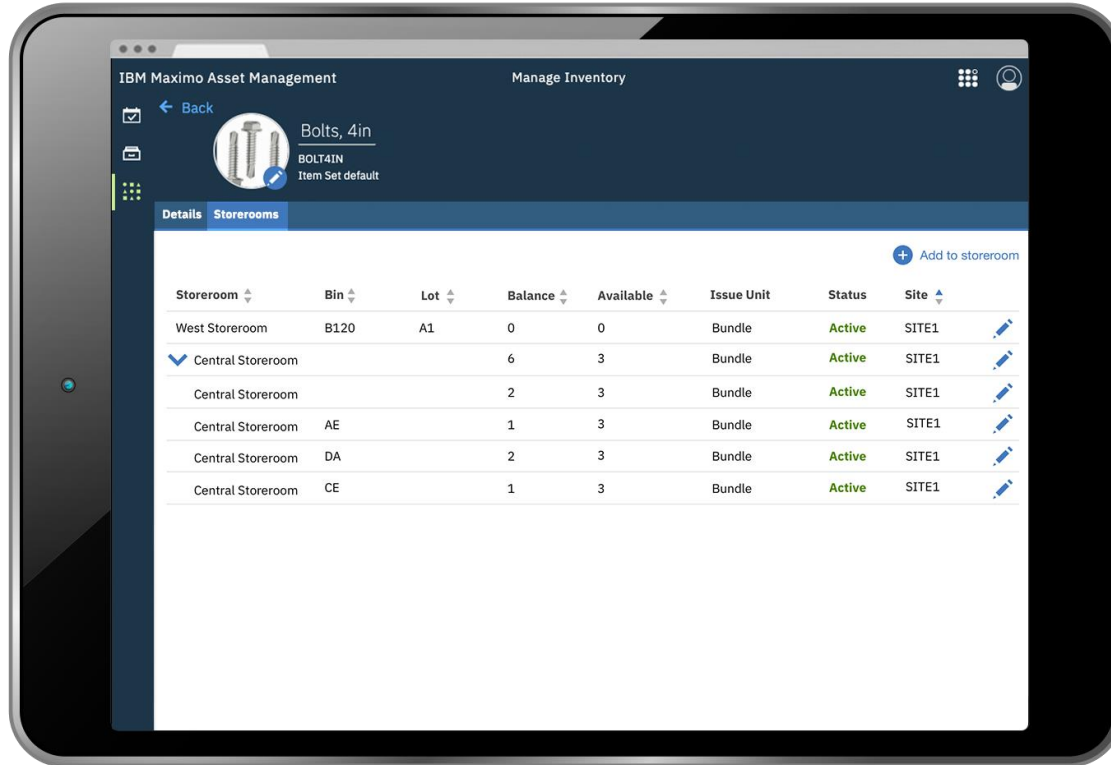
Tubing, Copper-1 In ID X .030 In Wall

560-00
Item set 1

Details Storerooms

Units of Measure		Conversion	Status	Lot Type	Rotating Item
EACH	BOX	12.0	Active	NOLOT	No
Issue Unit	Order Unit				
Commodities		Default Vendor			
MECHANICAL		BANDAG			
MECH		Bandag Inc.			
Commodity Group	Commodity Code				
RELATIONSHIPS					
Attachments					

Manage Inventory: Easier setup



The screenshot shows the IBM Maximo Asset Management 'Manage Inventory' interface. The header includes the title 'Manage Inventory' and a breadcrumb trail: 'Back' > 'Bolts, 4in' > 'BOLT4IN' > 'Item Set default'. Below the header, there are tabs for 'Details' and 'Storerooms', with 'Storerooms' being the active tab. A table displays inventory data for the item 'Bolts, 4in'. The table has columns for Storeroom, Bin, Lot, Balance, Available, Issue Unit, Status, and Site. The data shows a roll-up of balances for the 'Central Storeroom' across different bins (AE, DA, CE) and a separate row for 'West Storeroom'. Each row includes an edit icon (pencil) in the Site column.

Storeroom	Bin	Lot	Balance	Available	Issue Unit	Status	Site
West Storeroom	B120	A1	0	0	Bundle	Active	SITE1
Central Storeroom			6	3	Bundle	Active	SITE1
Central Storeroom			2	3	Bundle	Active	SITE1
Central Storeroom	AE		1	3	Bundle	Active	SITE1
Central Storeroom	DA		2	3	Bundle	Active	SITE1
Central Storeroom	CE		1	3	Bundle	Active	SITE1

Item storerooms

Balances for a single item across the org

Bins as child rows with balance roll-up

Manage Inventory – Issue and Transfer Items from Storeroom

Create, View, Edit,
Issue and Transfer
items from a
storeroom directly
from a row

The screenshot displays the IBM Maximo Asset Management 'Manage Inventory' interface. The top section shows the 'Central Storeroom' for 'BEDFORD' with 133 items. Below this is a table listing items with columns: ID, Description, Bin, Lot, Balance, Available, Reserved, Staged, Shipped, and Expired. A search bar and 'Add inventory' button are also present.

The bottom section shows a detailed view of a selected item (ID 11453, 'Seal, Mechanical, Self Aligning...'). It includes fields for 'Cost type' (AVERAGE), 'Standard unit cost (USD)' (-46.00), 'Average unit cost (USD)' (-46.00), 'Status' (Active), 'Issue Unit' (EACH), 'Enable reordering?' (Yes), 'Reorder point' (-3.00), 'Economic order quantity' (-6.00), 'Lead time (days)' (-25.00), and 'Order Unit' (BOX). Buttons for 'Cancel' and 'Save' are visible.

A purple double-headed arrow points from the text 'Create, View, Edit, Issue and Transfer items from a storeroom directly from a row' to the table in the screenshot. A blue arrow points from the text 'Supports bulk issues and issuing rotating items' to the 'Edit Issue Transfer Manage reorder rul...' button in the screenshot.

Central Storeroom BEDFORD

ID	Description	Bin	Lot	Balance	Available	Reserved	Staged	Shipped	Expired
10012	5 ft. X 6 ft. window pane			0	0	0	0	0	0
10112	Fire Extinguisher Fluid- Ansulex	B-7-3		3	3	0	0	0	0
11241	Contactor, Renewal Kit	B-9-4		6	5	1	0	0	0
11406	AC Spark Plug	A-5-6		10	10	0	0	0	0
11453	Seal, Mechanical, Self Aligning...	G-5-3	A-431	17	-2	2	0	0	17
11702	Bearing, Roller, SKF- 1 In ID	C-3-4		9	9	0	0	0	0
11704	Connecting Link- Repair	A-5-2		6	6	0	0	0	0
11706	Shaft- 1 Inch Dia	C-6-2		6	5	1	0	0	0
11822-5-0	11822-5-0 Drive Tire			50	50	0	0	0	0

Item Details: 11453 Seal, Mechanical, Self Aligning...

Field	Value
Cost type	AVERAGE
Standard unit cost (USD)	- 46.00 +
Average unit cost (USD)	- 46.00 +
Status	Active
Issue Unit	EACH
Enable reordering?	Yes
Reorder point	- 3.00 +
Economic order quantity	- 6.00 +
Lead time (days)	- 25.00 +
Order Unit	BOX

Buttons: Cancel, Save

Supports bulk issues
and issuing rotating
items

Manage Inventory - Perform Physical Counts and Manage Reservations

IBM Maximo EAM SaaS

Manage Inventory

storenew1
SITE1

Balances Counts

ID	Description	Bin	Lot	Count due	New count	Last count	Last date
ITEMNEW1	4" screw	12		3/29/19	- 1111 +	1111	3/29/19 3:44 am
ITEMNEW6	itemnew6	12		3/29/19	- 1 +	1	3/29/19 4:26 am
ITEMNEW8	itemnew8	13	14	3/29/19	- 2 +	2	3/29/19 5:18 am
ITEMNEW9	itemnew9			3/29/19	- -- +	1	3/29/19 5:24 am
ITEMNEW10	itemnew10	16		3/29/19	- 1 +	1	3/29/19 5:27 am
ITEMNEW10	itemnew10						
ITEMNEW3	itemnew3						
ITEMNEW3	itemnew3						
ITEMNEW7	itemnew7						

Multi-column
sorting

Perform inventory
counts more
efficiently.

Issue or transfer
from the
reservation.
Return issue
items easily.

IBM Maximo Asset Management

Manage Inventory

Reservations

Issued Items

From 4/8/18 To 10/31/19 Results: 3

BEDFORD - CENTRAL

Type	Date	Work Order	Item	Description	Default Bin	Quantity		
<input type="checkbox"/>	>	APHARD	3/29/19	1224	61-2500	Filter, Secondary Air	3	
<input type="checkbox"/>	>	APHARD	3/29/19	1233	61-2500	Filter, Secondary Air	3	
<input checked="" type="checkbox"/>	>	APHARD	3/29/19	1201	PUMP100	Centrifugal Pump 100 GPM, 60 FT-HD	F-4-2	98

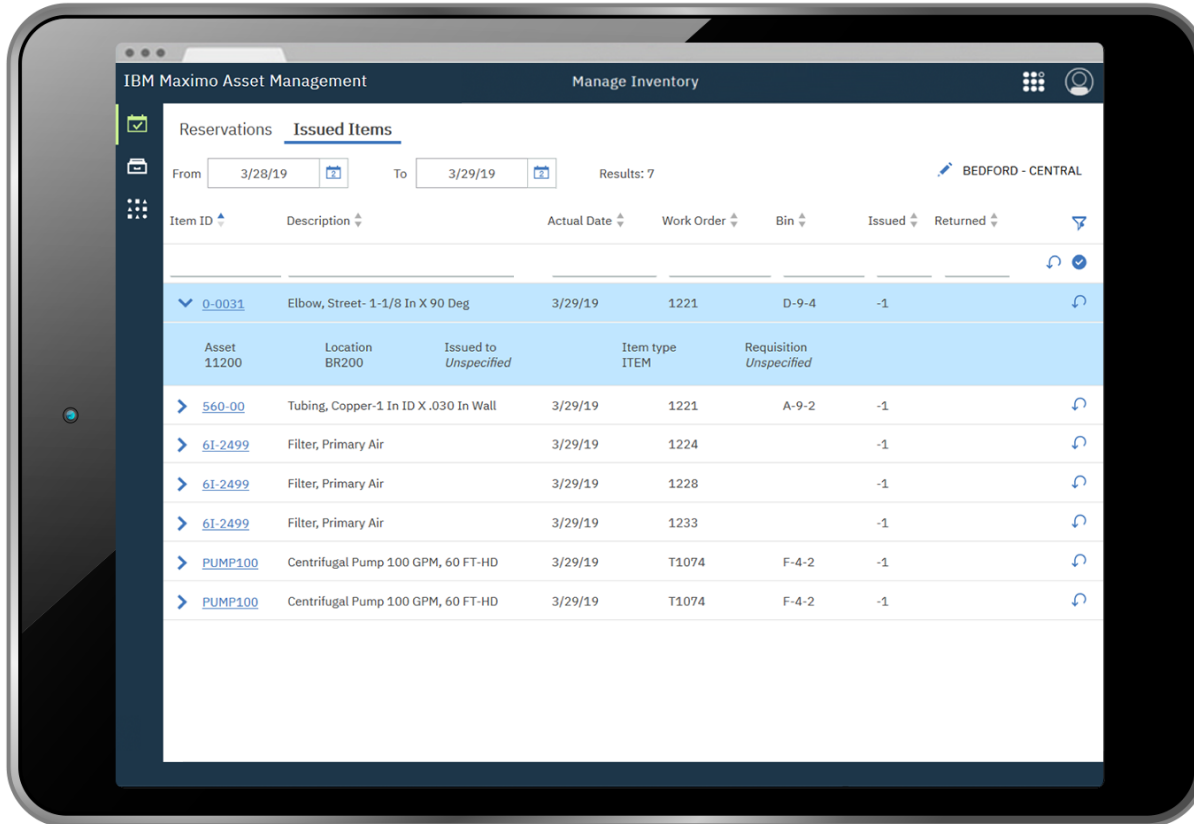
Edit

Issue

Delete

Asset	Task	From site	From storeroom	Item	Location
Unspecified	10	BEDFORD	CENTRAL	PUMP100	SAN101
Condition code	To site	To storeroom	Reference work order		
Unspecified	BEDFORD	Unspecified	T1074		

Manage Inventory: Faster transactions



IBM Maximo Asset Management Manage Inventory

Reservations Issued Items

From 3/28/19 To 3/29/19 Results: 7 BEDFORD - CENTRAL

Item ID	Description	Actual Date	Work Order	Bin	Issued	Returned
0-0031	Elbow, Street- 1-1/8 In X 90 Deg	3/29/19	1221	D-9-4	-1	
Asset 11200	Location BR200	Issued to Unspecified	Item type ITEM	Requisition Unspecified		
560-00	Tubing, Copper-1 In ID X .030 In Wall	3/29/19	1221	A-9-2	-1	
61-2499	Filter, Primary Air	3/29/19	1224		-1	
61-2499	Filter, Primary Air	3/29/19	1228		-1	
61-2499	Filter, Primary Air	3/29/19	1233		-1	
PUMP100	Centrifugal Pump 100 GPM, 60 FT-HD	3/29/19	T1074	F-4-2	-1	
PUMP100	Centrifugal Pump 100 GPM, 60 FT-HD	3/29/19	T1074	F-4-2	-1	

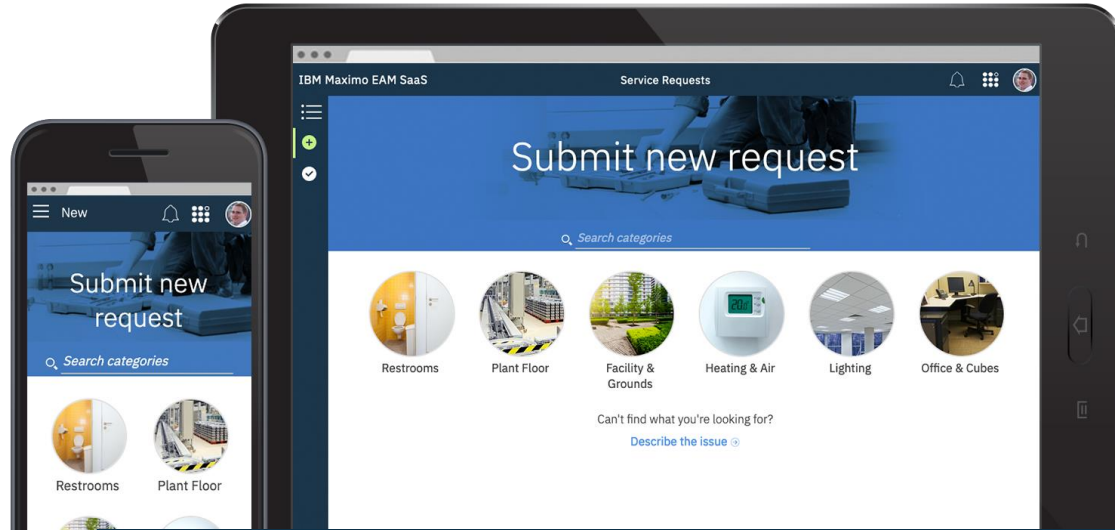
Issued items list

See what has been issued from your storeroom

Return items to the bin & lot they came from

Service Requests in 7.6.1.1

- Category search
- Affected user
- Enhanced code scanning
- SR Configuration screen
- SR triage view: Batch-actions
- Performance improvements



Service Request Configuration

You can add modify, or delete category hierarchies for service requests here.

Follow-up for "Too Hot"

Follow-up questions ⓘ

+ Add

- How long has it been hot?

Required? ☐ No

- What is the current room temperature?

Required? ☐ No

Instructions ⓘ

B *I* U **A**

Please check the thermostat is set to **Cool** and fan is set to **Automatic**. For additional troubleshooting steps go to <http://www.fixit.com>

IBM Maximo Asset Management

[Back](#) Issue ☒ Details ☐ Submit ☐

Affected person

* Person:

Person number:

Email:

Service Requests in 7.6.1.1 - Improved code scanning



- Camera is now opened in video mode instead of photo
- Red view finder frame is overlaid to help the user focus
- When the code is in focus it snaps to the picture and renders the ID
- An audible beep will sound to indicate success

Supported codes:

- Codabar
- Code-39
- Code-93
- Code-128
- EAN
- EAN-8
- Interleaved 2 of 5
- QR code
- UPC

Devices:




- Android/Chrome
- Apple/Safari
- Windows/Edge

Service Request processing page Enhancements


Perform an action against multiple requests


IBM Maximo Asset Management


Work Supervision




Review Service Requests

 Create Work

 Reject

 Edit Status

 Assign Owner

<input type="checkbox"/>	ID	Description	Work Order	Priority	Status
<input checked="" type="checkbox"/>	1174	[('構)~~~~~ Pipeline Leak Classi...			New
<input checked="" type="checkbox"/>	1173	[('構)~~~ Leak observed]			New
<input checked="" type="checkbox"/>	1172	[('構)~~~ Pipeline Leak Classificat...			New
<input checked="" type="checkbox"/>	1150	[('構) Pile of trash on the shoulder]			New



5 Reasons to start using **Work Centers...** today!



Drive better business outcomes with sleek and modern data visualizations that help your users grasp key Maximo information.



With easy-to-use tooling, users spend less time in Maximo and more time doing real work, helping to reduce MTTR.



The new UX is the future of how users will interact with Maximo Asset Management. Get ahead of the curve, now.



Increase your users' satisfaction by giving them simple tools that save time.

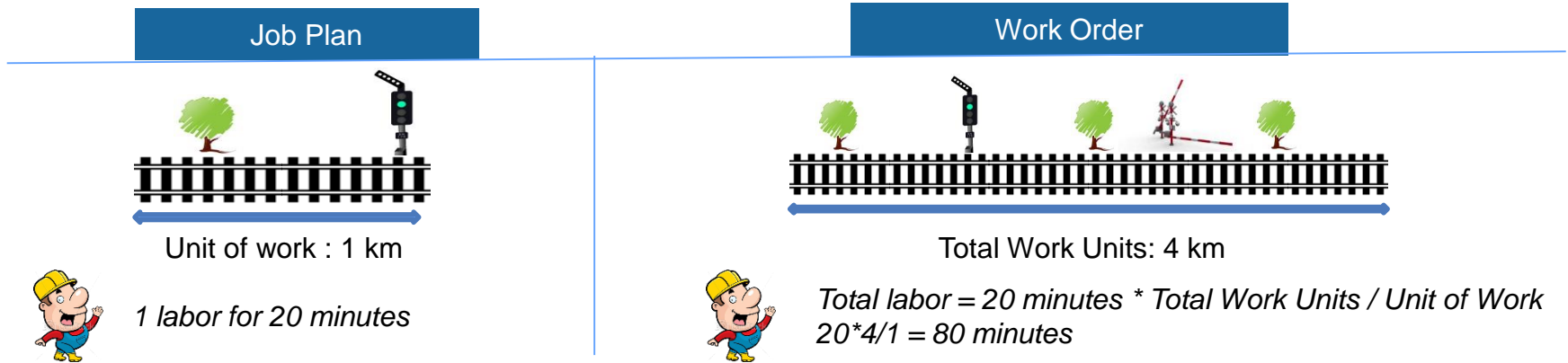


Reduce training costs by providing a consistent user experience across all devices.

Get started with Work Centers

- Visit our [preview site](#) to get your hands on the work centers.
- Experience the hands-on demo and talk to work center experts at the IBM booth
- Join one of our persona-focused user groups
- For [documentation](#), see our knowledge center.
- We also have videos you can take a look at on [YouTube](#)

Dynamic Job Plans - 7.6.1.1



A job plan resource (or resources) can be scaled proportionally based on the scope of work

Note: Labor and tools can be scaled by qty or duration or both

Static – Job plan quantity/duration applied directly to work order (standard Maximo option)

Proportional – Calculate the work order quantity/duration by dividing the quantity/duration on the job plan by the job plan work units multiplier for a given work order / asset combination.

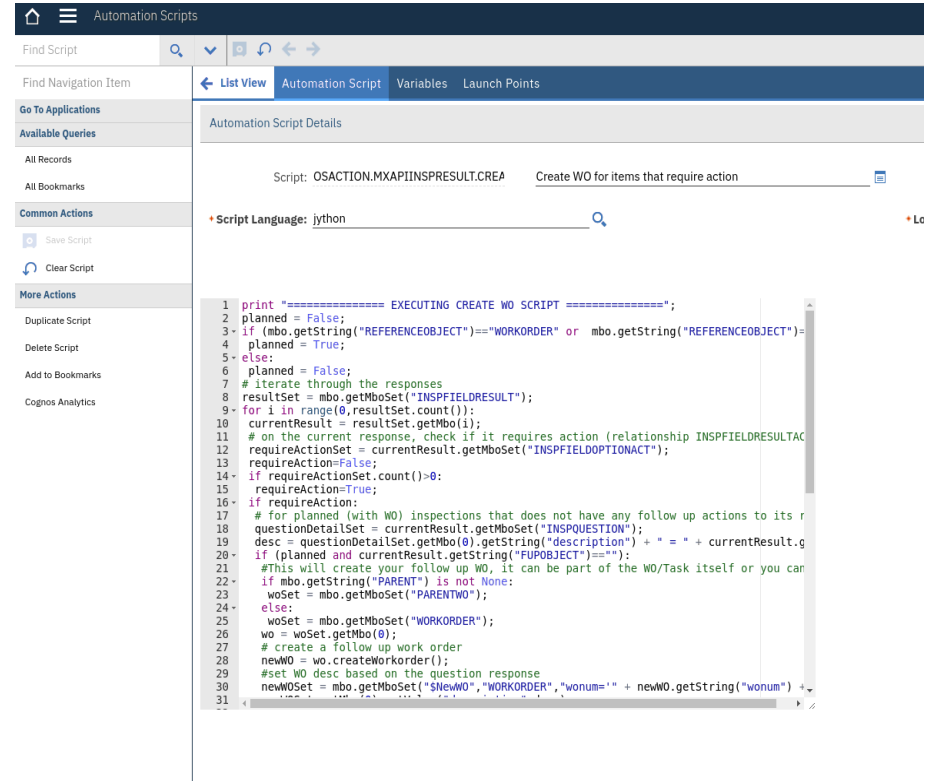
Level – Select the quantity/duration based on a pre-defined threshold (for example only one foreman is required for work under 5 miles in length. Any work over 5 miles requires 2 foremen)

New Action within Job Plan application

- Selection Action > Simulate dynamic job plan

Scripting Editor embedded in Automation Script application 7.6.1.1

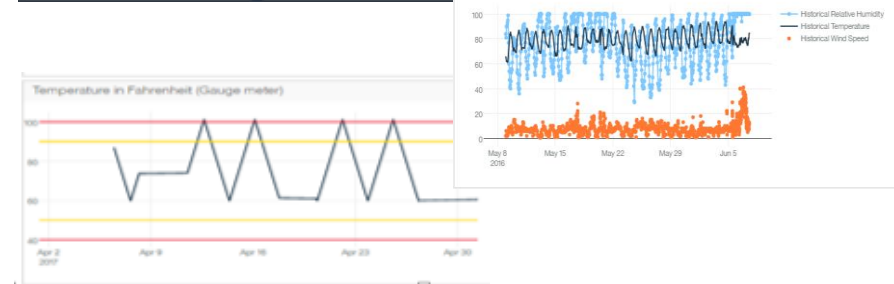
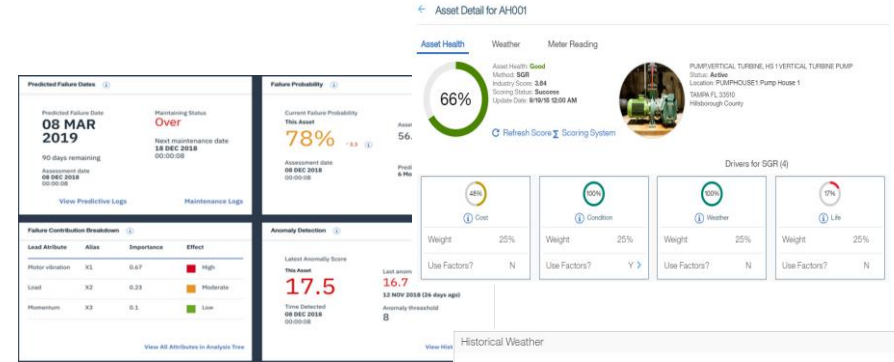
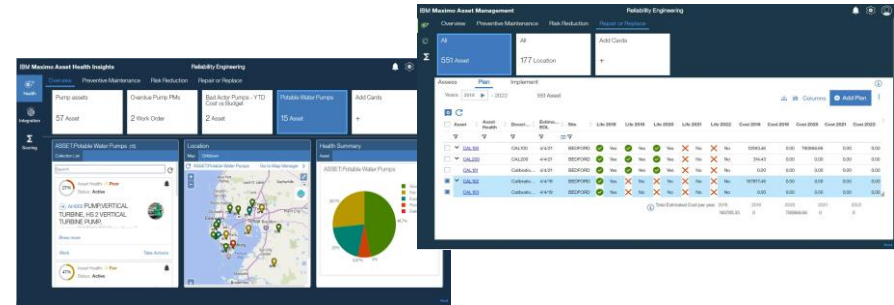
- Syntax highlighting and Line numbers for improved readability
- Collapsible code blocks
- JavaScript validations prior to save
- Auto-complete reserved words, common functions, etc for Python and JavaScript
- Supports some auto-completion of existing variables and methods
- Tab will indent the code instead of taking you to the next Maximo Field
- Supports Ctrl-z for Undo



IBM Maximo APM

Reduces downtime and maintenance costs with asset health metrics and predictive insights

- **Asset Health Insights**—Provides asset health assessments using asset records, sensor data, and other external data to inform maintenance and replacement decisions
- **Predictive Maintenance Insights**—Predicts asset health using statistical models and machine learning. Includes failure date/probability, key drivers, degradation curves, and anomaly detection
- **APM for E&U**— Industry specialized solution for distribution, transmission, and generation companies. Enables the understanding of asset health and criticality



Workforce Assistant Solutions

- Integration with AI and Augmented Reality
- Hands-free conversation thru Watson Assistant
- IoT and wearables for improved worker safety



More Efficient UX

Persona-based interface

Persona Responsiveness

Device Responsive

UI Configurability

Worker Assistance – with AI/AR to remove technician pain points

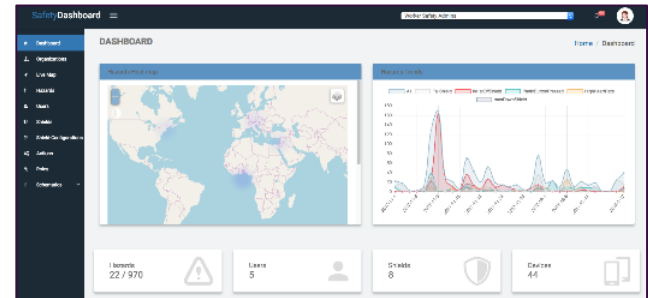
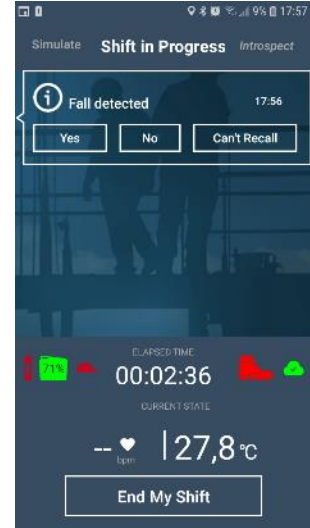
IBM IoT Worker Insights Integration to Maximo O&G/HSE



- Visibility during hazardous conditions
- Traceability and notification

Putting compliance at the center of safety, helps to identify and eliminate hazards in the workplace.

- Combining IoT data from wearables, environmental sensors and other data.
- Real-time insights, putting time and place into context, along with trending and forecasting analyses, and worker information.
- See Hazards and Notifications and trigger Incident processes in Maximo HSE.



GitHub link - Adapter for Maximo O&G/HSE
https://github.com/ibm-maximo-dev/maximo_workerInsights

Maximo Augmented Collaboration

Augmented Reality enabled communication between a technician and an expert.

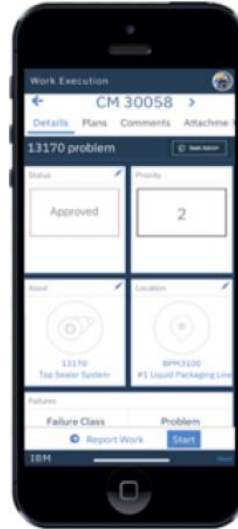
- Provides training and operational guidance on pre-modeled 3D objects.
- Technician can send a scene model and images to an expert for additional guidance.
- Supports a variety of use cases promoting better asset maintenance practices.
- Complementary to Equipment Maintenance Assistant (EMA)

Beta 2H 2019

Provide the Technician with more tools in their tool box to help them do their job.

Seek Advice

Seek Advice and Launch from Maximo Work Execution center



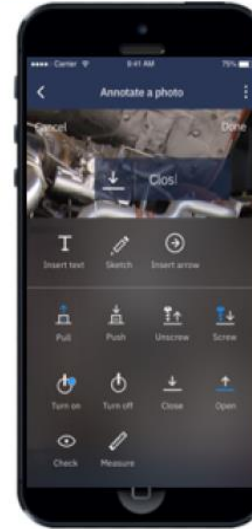
Collaborate

Collaborate with an expert



Guide

Annotate, diagnose and get guidance



Fix & Learn

Fix and Learn while saving sessions for training



IBM Maximo – Equipment Maintenance Assistant



Solution

- AI Assistant for field service teams
- Unlock insights from documents and data in your EAM system
- Create knowledge base by importing from major CMS systems
- Continuous response improvement based on technician feedback



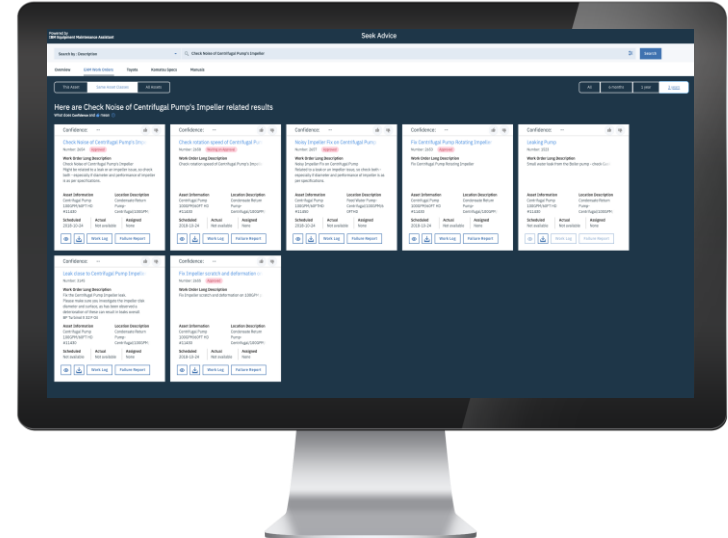
Capabilities

- EMA Studio Dashboard
- Insights engine for document understanding
- Diagnosis Models for troubleshooting problems
- Knowledge graph for capturing asset hierarchies
- Query analytics for tracking performance
- Plug and Play integration with Maximo Work Execution WC
- Intuitive technician UI with smart device compatibility



Benefits

- Improve first time fix rate by up to 25%
- Reduce Mean Time to Repair by 10-15%
- Improve diagnosis accuracy and cut diagnosis time by 15%
- Improve technician productivity by up to 20%



Maximo Anywhere Strategic Direction

- Simplification
- Preserve Customer Investment
- Currency
- Growth

Anywhere is a Critical component of the Maximo portfolio and strategic direction

Address key areas

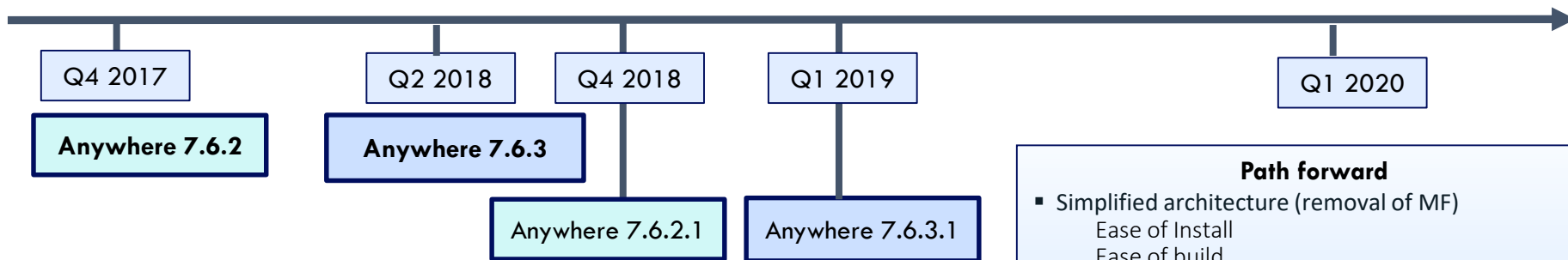
- Continued updates to Anywhere applications and platform
- Deliver new capabilities and application functionality
- Improve the end user experience

Evolving mobile technology and platform

- Simplifying the deployment and reducing infrastructure requirements
- Single shell application distribution
- Foundation for off-line work centers
- Expansion to Windows Store

Plans for initial release of additive capabilities and technology in 2020+

Maximo Anywhere Product Roadmap - continuous feature enhancements



Delivered Customer driven Improvements:

- Work Execution Map Enhancements
- Advanced Map Capabilities
- Mobile OS Support
- Connectivity Improvements
- Serviceability Updates
- Save log from device

- Modernized User interface
- Serviceability features
- Performance feature focus
- SAML based Sign On Support
- Installation process updates
- Ease of build and deployment

Non-Release deliverables

- Step-by-step Installation Videos
- Improved Developer documentation
- Detailed System Requirements doc.

Path forward

- Simplified architecture (removal of MF)
 - Ease of Install
 - Ease of build
 - Ease of deployment
- Ease of use
 - Single Administrative application
 - Single shell distribution
 - Removal of license restrictions
 - Reduced hardware: Removal of Mac machine requirement for IOs builds
- Improved visibility
 - Direct access to device thru Cordova versus MF
- Currency
 - WebSphere 9 support
 - Windows Universal
 - Maximo platform consistency
- Miscellaneous
 - Reduced middleware
 - Single support team
 - Seamless upgrade
- Foundation for off-line work centers

On-going Improvements Modernizing Maximo

What's Next....

Maximo Work Centers

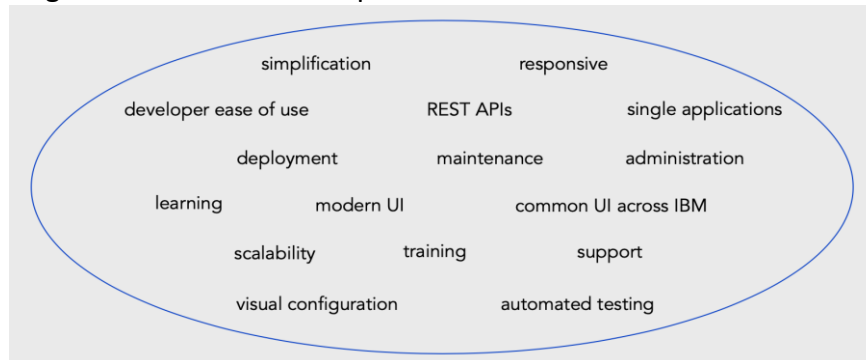
- Configuration
- Personalization
- Offline Capabilities

Continued focus areas

- Improving the end user experience
- Delivering new capabilities and application functionality
- Workflow enablement

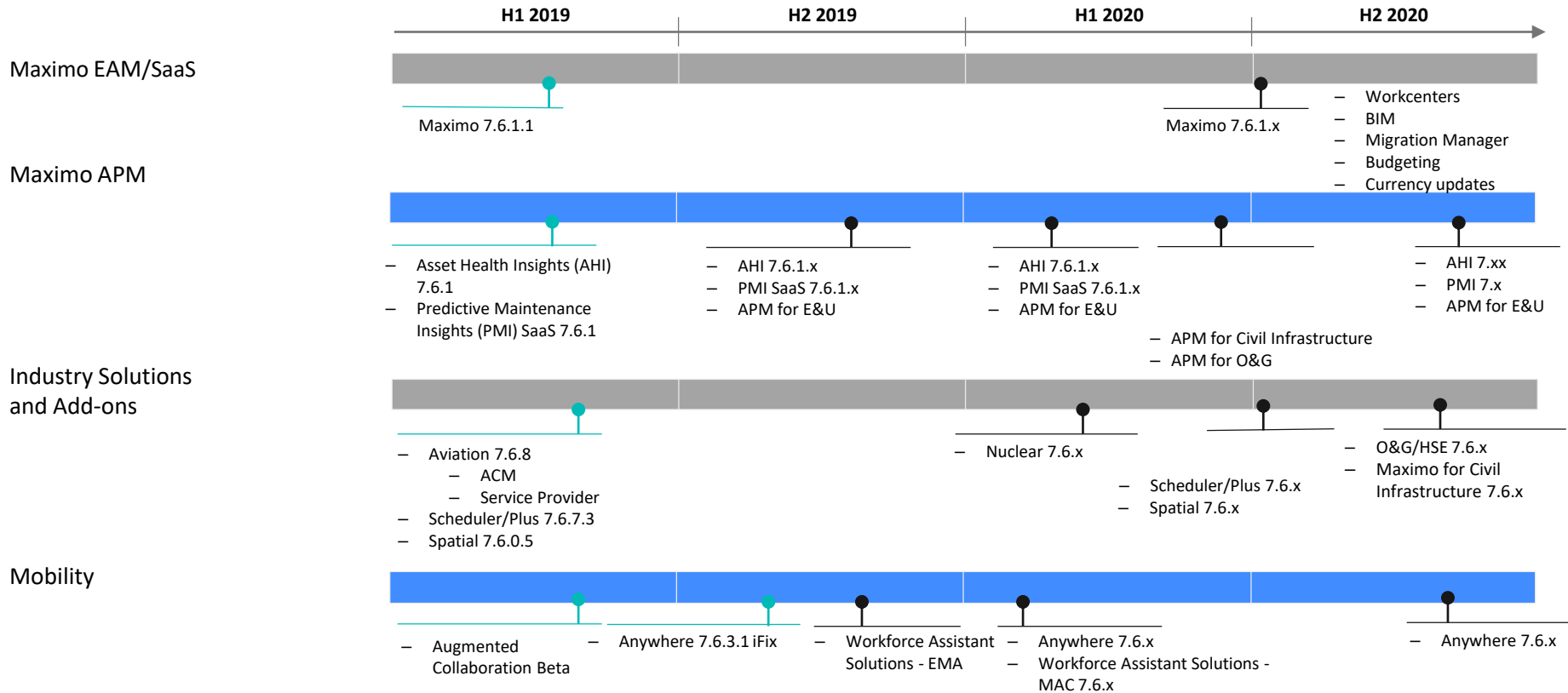
Technical progression

- Ability to configure work centers with a visual configuration tool
- End-user personalization areas built into the work center
- Convergence with Anywhere for offline capabilities
- Fully upgradeable
- Alignment with other IBM products



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Maximo Roadmap



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3 Take Away's...

- ❖ Continued Investment in Maximo
- ❖ Expanding beyond EAM
- ❖ Modernization & Innovation



